



North Yorkshire
Safeguarding Adults Board

North Yorkshire Safeguarding Adults Board

**Annual Report
2023 - 2024**



*Making safeguarding everybody's
business in North Yorkshire*

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Message from the Chair

Welcome to the North Yorkshire Safeguarding Adult Board's Annual Report for the period 2023-2024. The Care Act 2014 requires the Board to have a three-year strategic plan and report upon it annually. In this report you will find the agreed priorities and updates on what the Board has achieved together with our continuing efforts to improve the safety of adults at risk whilst preventing emerging issues.

The report includes updates on independent Safeguarding Adults Reviews commissioned by the board where it felt there were learning opportunities to prevent future reoccurrence of abuse or neglect. The report also updates you on the progress made against the recommendations of already published reviews.

The Board continues to make significant efforts to engage with the public, carers, and practitioners to raise awareness and ensure people can recognise abuse and know how to prevent and report it. Our training offer and the raising of awareness during 'Safeguarding Week' are some of the notable examples of engagement and support for our practitioners and local communities that the board can be proud of.

With an increasingly diverse and aging population enduring more complex social and health needs, involving people, their families and carers in the decisions being made about their care, continues to be a golden thread running through professional practice. The report highlights the progress on making safeguarding personal and connecting with our communities through service delivery.

The report offers an insight into how effective the Board is communicating with our communities and provides reassurance on how the Board continues to try to reach everyone across North Yorkshire. The efforts of our Local Safeguarding Partnerships ensure that a local safeguarding footprint is maintained and helps support our collaborative

with the Safeguarding Children's and Community Safety Partnership.

This year saw the previous Chair, Dr Sue Proctor, leave to take on new challenges and on behalf of myself and the Board I would like to put on record our appreciation for all Sue has achieved whilst leading the Board and we wish her well for the future. This report is a testament to her efforts and commitment together with everyone else who supports the Board.



I would like to take this opportunity to thank everyone involved in safeguarding within the North Yorkshire area, especially members of the business unit for the support they provide the board, it's partners and the members of our sub-groups, who undertake vital work in addition to their full-time roles and are the drivers of the board's business.

Ahead there are many safeguarding challenges and developing issues that the board as a collective will look to address, to improve practice, raise awareness and keep those most at risk in our communities safe from abuse and neglect.

Thank you for taking the time to read this annual report. I hope you find it easy to read, informative and above all reassuring.

Adrian Green, North Yorkshire SAB Independent Chair.





Introduction to the Annual Report

Welcome to the Annual Report for the North Yorkshire Safeguarding Adults Board.

This report sets out the strategic vision, outcomes and a summary of our priorities. It showcases how partners have delivered against the priorities both as individual organisations and also together as a multi-agency partnership.

Over the past year the Board has continued to carry out its work and statutory duties and, along with its partners, worked to deliver its strategic priorities – and examples of this work and activity can be found in this report.

Also included is our work on learning and reviewing safeguarding practice and standards including information on Safeguarding Adults Reviews (SARs) and the data we have collected throughout 2023-24.

We also look ahead to 2024 - 25 and set out what we aim to achieve over the next year to continue with and build on the work of the Board.



Our Strategic Vision

“We will provide leadership, challenge and direction to ensure that the partner agencies improve outcomes for adults at risk of harm or abuse. We will promote values of openness, trust, respect and learning.”



Our Strategic Outcomes



Our partners:

- North Yorkshire Council
- North Yorkshire Police
- NHS Humber and North Yorkshire Integrated Care Board (ICB)
- NHS West Yorkshire Integrated Care Board (ICB)
- Harrogate and District NHS Foundation Trust
- Tees, Esk and Wear Valleys NHS Foundation Trust
- South Tees Hospitals NHS Foundation Trust
- Airedale NHS Foundation Trust
- Humber NHS Foundation Trust
- York and Scarborough Teaching Hospitals NHS Foundation Trust
- Yorkshire Ambulance Service
- Independent Care Group
- Healthwatch North Yorkshire
- Community First Yorkshire
- Probation Service
- North Yorkshire Fire and Rescue Service
- North Yorkshire Trading Standards

The work of the North Yorkshire Safeguarding Adults Board and its Subgroups 2023-24

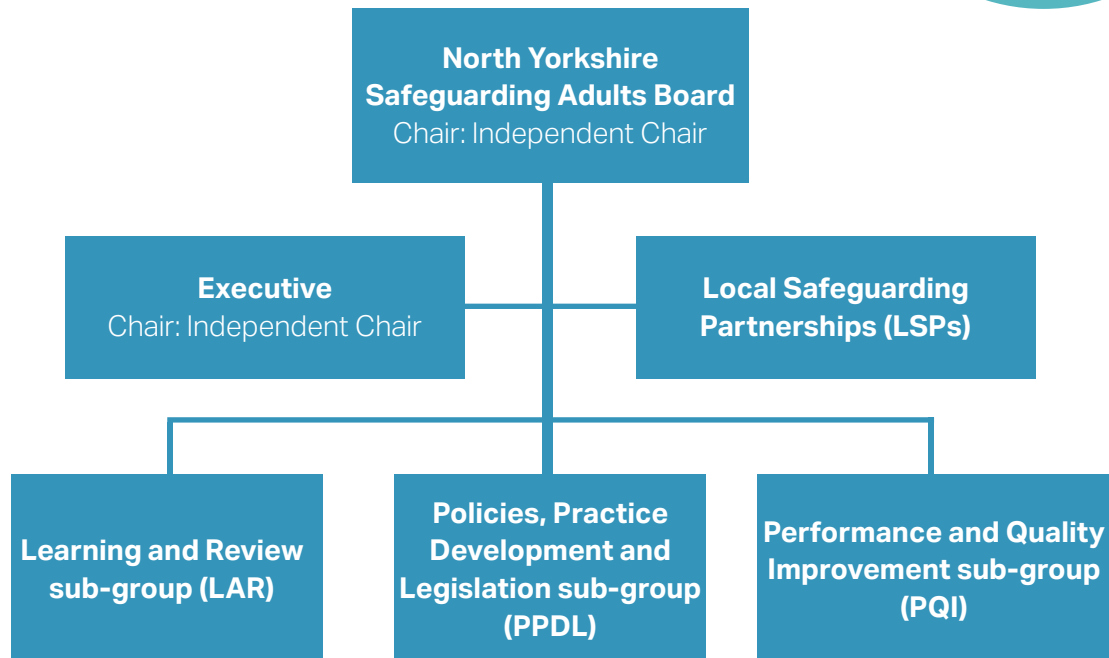
North Yorkshire Safeguarding Adults Board (NYSAB) works to protect adults who may be at risk from abuse by promoting co-operation and effective working practices between different agencies. NYSAB brings together a combination of NHS, police, local government, independent and voluntary sector and community partners seeking to ensure that adults who may be at risk of abuse are safe and well.

The Board has a number of subgroups to assist in its role, each with their own responsibility and each helping to deliver the statutory duties – including the Board's four strategic priorities.





Our Board



New Independent Chair Recruitment

At the end of March 2024, the Board said a fond farewell to its outgoing Independent Chair, Sue Proctor. Leading up to this we embarked on a nationwide recruitment campaign for a new chair.

The recruitment effort was comprehensive, with advertising carried out across various platforms, including national press, social media, job boards, and partner websites. Additionally, board members and partners were actively encouraged to spread the word, ensuring that the opportunity reached a wide and diverse audience.

The selection process was robust, including three panels of statutory partners, stakeholders and people with lived experience, whose insights were invaluable in evaluating the candidates. Ultimately the board was delighted to confirm Adrian Green as the new independent North Yorkshire SAB chair. Adrian brings a wealth of experience and a fresh perspective, and we are confident that under his leadership the Board will continue to build on its successes.

Find out more

Terms of reference: <https://safeguardingadults.co.uk/about-us/our-board/>

One minute guide to the Board:

<https://safeguardingadults.co.uk/wp-content/uploads/2024/06/One-Minute-Guide-to-NYSAB.pdf>

Year in Numbers

The year at a glance 2023-24

6921
(5224)

Safeguarding concerns received during 2023-24

33%
(42%)

The increase in safeguarding concerns received from the previous year

42% own home
45% care homes

Location of abuse

Making Safeguarding Personal
We are now asking considerably more people about outcomes.

Of the **77%** (1429) of people that did express a desired outcome:

16% of people said their outcomes were partially achieved; and

83% (1186) of these people's outcomes were fully achieved (11% higher than last year);

1% of people, said their outcomes were not achieved

2704
(3179)

Number of safeguarding enquiries concluded

26.7%
(25.6%)

Physical abuse is the highest abuse type recorded for completed enquiries in 2023-24

4.7%
(5.9%)

The recordings of domestic abuse total 4.7% of abuse types

5427
(4596)

Number of Deprivation of Liberty Safeguards (DoLS) applications received. 18% increase on last year

4
(4)

Number of Safeguarding Adult Review referrals received

3
(1)

Number of statutory Safeguarding Adult Reviews we have commissioned this year

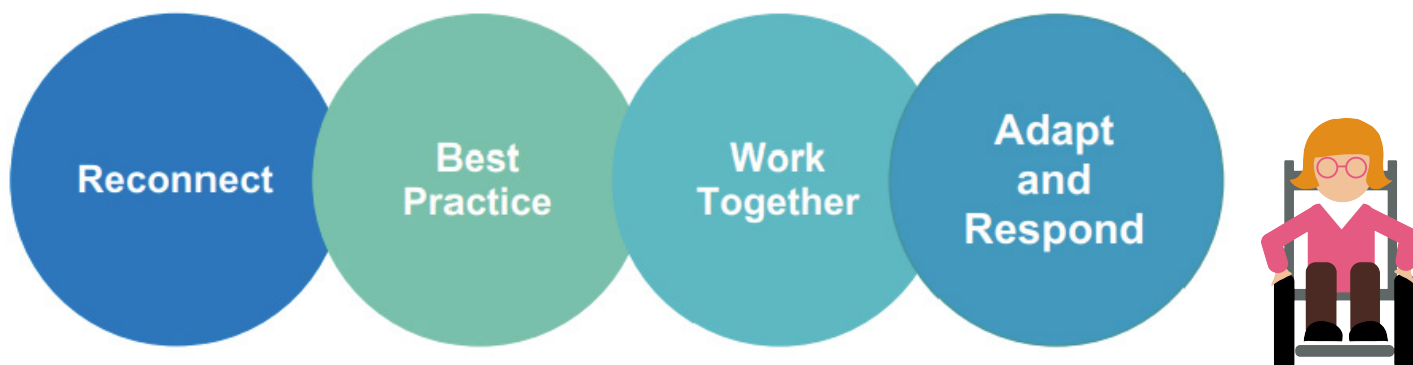
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(1)

Number of Safeguarding Adult Reviews we have carried out this year

(#) 2022-2023 figures

* Data analysis and case reviews have indicated that whilst referral numbers have increased the number of people with open safeguarding and the number of open enquiries within locality teams remains stable. This indicates the cause is likely duplicate referrals for the same individuals / incidents. This is largely due to changes in recording practice, with more reports of the same incidents being captured rather than an increase in the number of underlying incidents. Further follow up audits will be conducted to gain a deeper understanding of this.

Our Strategic Priorities 2023 – 2024



Priority 1 - Reconnect with communities in North Yorkshire

Why?

To ensure the people in North Yorkshire understand what safeguarding is, recognise the signs of abuse and neglect and know how to report it.

We want to give the people of North Yorkshire a voice and the opportunity to feedback to the Board to help us improve and develop our services to help keep adults at risk safe.

Priority 2 - Have safeguarding policies and procedures that are in line with best practice

Why?

To make sure we meet the needs of adults at risk of abuse, harm and neglect across North Yorkshire now and in the future.

Priority 3 - Work together effectively with partners and organisations

Why?

To have a strong joined up way of working to prevent abuse, harm and neglect. To make sure people and organisations are doing the things they said they would to prevent abuse.

Priority 4 - Adapt and respond to changes affecting how we safeguard adults in North Yorkshire

Why?

As well as changes that happen locally and regionally there are also national changes which affect the way we safeguard adults that the Board needs to adapt and respond to.

Find out more

You can find our current policies and procedures on our website at:
safeguardingadults.co.uk/NYSAB-procedures



Priority 1 – Reconnect

To ensure the people in North Yorkshire understand what safeguarding is, recognise the signs of abuse and neglect and know how to report it.

We want to give the people of North Yorkshire a voice and the opportunity to feedback to the Board to help us improve and develop our services to help keep adults at risk safe.

Local Safeguarding Partnerships (LSPs)

Local Safeguarding Partnerships are local safeguarding meetings where partners come together. Professionals are based in Children, Adult and Community Safety services and aim to raise awareness of safeguarding in the local area and respond to local need. The groups identify learning needs, share good practice, and deliver the local priorities within the Board and Partnership's business plans.

There are LSPs across the localities of North Yorkshire:

- Hambleton and Richmondshire.
- Harrogate and Craven.
- Scarborough, Whitby Rydale; and
- Selby.

Throughout the year the 4 LSPs have delivered local events as part of safeguarding week such as cost-of-living crisis, financial abuse, domestic abuse, mental health, self-neglect, and multi-generational safeguarding topics. In addition, a number of events took place across the County in local communities.

The LSPs have also supported Hate Crime Awareness week, County Lines Week and Suicide Prevention delivering workshops and sessions to local communities and businesses.

Key areas of focus include truancy and gangs in Scarborough, suicide prevention in Hambleton and Richmondshire, Domestic Abuse Act implementation and an overview of the Horton Housing Service provided to Gypsy, Roma, and Traveller communities in Selby and rough sleeping and gambling in Harrogate and Craven



Due to the local government reorganisation, we have been given a great opportunity to strengthen our connections with the former district and boroughs and ensure that we have an effective presence across the County.

The Board and Partnerships will be working together to review the current format of the groups and make proposals as to how the groups can be more effective in raising awareness, connecting with the local communities, and preventing abuse and neglect.



Safeguarding Week 2023

Partners from the Safeguarding Adults Boards, Children's Safeguarding Partnerships and Community Safety Partners across North Yorkshire, the City of York, East Riding and Hull came together to host the Safeguarding Week 2023 campaign - which took place between Monday 19th and Friday 23rd. June.

Following on from the success and feedback from the previous campaigns, a programme of over 40 free online sessions and workshops was delivered to professionals and members of the public.

NYSAB activity

The NYSAB hosted the following sessions:

- Trading Standards and Safeguarding
- Drug and Alcohol Related Deaths (DARD)
- Sexual Health and Safeguarding (2 sessions held)
- Suicide Prevention – 178 attendees.
- Scams Awareness and Safeguarding
- Introduction to North Yorkshire Horizons and NYH Rise
- GamCare – Gambling Harms and Money Management

1,112 people registered to attend the 8 sessions hosted by the NYSAB during the week.

In addition to the virtual programme of events, activity took place across partner organisations, within localities and communities – all of which were well attended and helped to raise awareness around topics of interest across the and promote safeguarding resources.

Over 4000 people attended the online sessions – which is an increase of 900 from the previous year.

Safeguarding is everybody's business.



Useful resources

Suicide prevention - Help and Advice Resources - <https://www.papyrus-uk.org/help-and-advice-resources/>

North Yorkshire Horizons safeguarding week session -

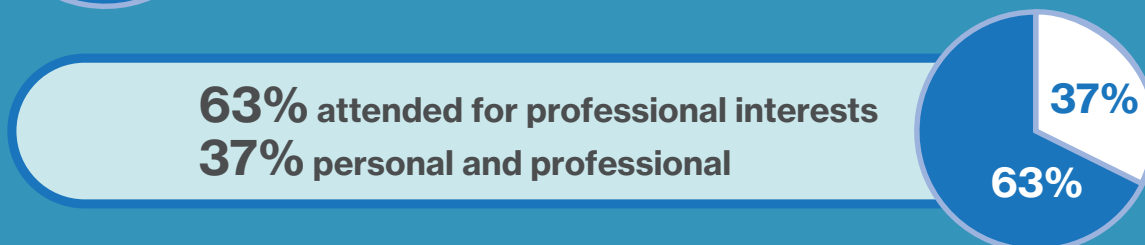
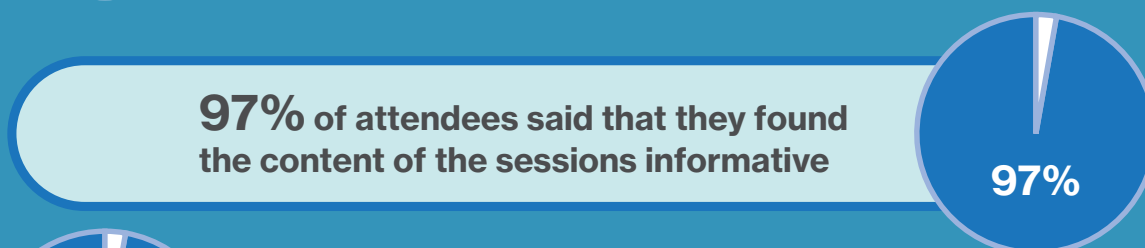
https://safeguardingadults.co.uk/wp-content/uploads/2023/06/Safeguarding-Week-2023-North-Yorkshire-Horizons-NYH-Rise-session_5-1.mp4

North Yorkshire Horizons presentation

<https://safeguardingadults.co.uk/wp-content/uploads/2023/06/NY-Horizons-presentation.pptx>

GamCare recovery toolkit - Recovery toolkit - GamCare - <https://www.gamcare.org.uk/self-help/>

Headlines



The Safeguarding Week campaign was a great success with many people getting involved with the activity and sharing the key messages and resources throughout the week

Thank you to all those who presented, organised and attended sessions and to all those who supported the campaign.

Communications - information & advice



Providing both professionals and the public with accessible information and advice is key in not only signposting people to services and reporting mechanisms, but to also raise awareness to prevent abuse, harm or neglect from happening. The North Yorkshire Safeguarding Adults Board has a number of platforms available to ensure that people have access to information, guidance and support in formats and locations that are accessible.

Social media

- 1,281 Twitter / X followers
- 872 Twitter / X posts
- 452,126 Twitter / X impressions
- 307,138 Twitter / X engagements

NYSAB website

177,170 visitors
(includes blogs)

Category	No. of visitors	+/-	Most popular sub-category
About us	17,006	+1,856	Annual reports
Learning and Research	27,654	+8,002	SARs
Keeping Safe	37,846	+11,112	Easy read guides
Working with Adults	40,151	+7,657	One minute guides
Resource Library	23,451	+4,989	N/A

Overall awareness raising

- Supported 8 local campaigns, 12 national campaigns and 6 international campaigns
- Safeguarding leaflets produced in community languages and shared centres across the county.
- Cost of living advice, information and signposting shared online and in libraries, local businesses.
- PERSON form shared through safeguarding networks and platforms.
- 8 webinars delivered.
- 2 presentations delivered to the National Safeguarding Adults Board Managers Network
- PiPoT podcast launched and promoted.
- Involvement in Alcohol Awareness Week, Suicide Prevention Day and Overdose Awareness Day – to promote training, guidance and good practice.

Priority 2 – Best Practice

What we've done

The Joint Multi-Agency Safeguarding Adults Policy and Procedures have been transferred on to an easy-to-use online system which is managed by a company called Tri.x

Guidance on the development of safeguarding adults' policies and procedures

(including Adult Safeguarding Policy Template) has been updated and is available on the NYSAB website, for smaller organisations who would need a safeguarding policy and procedure. Available on the following link:

<https://safeguardingadults.co.uk/working-with-adults/nysab-procedures>

The new **Organisational Safeguarding Procedure** has been produced by the North Yorkshire Safeguarding Adults Board and will be available on the NYSAB website from the 1st of October 2024, which is the 'go live' date.

New Practice Guidance on "Professional Curiosity"

has been produced by the North Yorkshire Safeguarding Adults Board, the North Yorkshire Safeguarding Children's Partnership and in response to a recommendation from the "James" SAR.

The practice guidance will support those who work with children, young people, or adults, to recognise when something doesn't feel right and how to take action, including speaking to their line manager about what action to take.

The practice guidance is available on the NYSAB website:

<https://safeguardingadults.co.uk/wp-content/uploads/2024/07/FINAL-Professional-curiosity.docx>

A safeguarding self-assessment checklist tool

for smaller partner organisations has been developed to support their service area with a range of resources to ensure 'Best Practice' regarding safeguarding children, young people, and adults.

This is now available on Community First North Yorkshire website and NYSAB website link here:

<https://safeguardingadults.co.uk/working-with-adults/vcse-safeguarding-assessment-checklist/>

Anti-discriminatory Abuse Practice Guidance

New practice guidance is being developed with Tri.x. which incorporates good practice guidance for practitioners to support people who are at risk of discriminatory abuse.

A discriminatory abuse self-assessment tool was developed by the Local Government Association (LGA) for use by councils, safeguarding adult boards (SABs), safeguarding leads and practitioners from all sectors. The tool aims to support those using it to:

- Better identify, report, and analyse activity.
- Be aware of any bias and to challenge discriminatory abuse in their practice.
- Develop processes and policies on tackling discriminatory abuse; and
- Embed good practice to deliver good equality outcomes for adults who have care and support needs.

S11 and Governance Audit

The audit was undertaken by the North Yorkshire Safeguarding Adults Board, North Yorkshire Safeguarding Children's Partnership and City of York Safeguarding Adults Board.

A thematic analysis of the responses taken from partner organisations identified that there was increased provision in specialist safeguarding roles; changes to safeguarding leadership structure, and platforms to capture the voice of children, young people and adults are used to shape delivery of services, and in the development of information and resources, which were working well.

A number of recommendations were made including:

- **Update and promote training pages on respective Board and Partnership websites to promote training to organisations including Deprivation of Liberty Safeguarding training (DoLS) to partner organisations.**
- **Share learning from audits more widely with the Safeguarding Adults Board.**
- **Capture the voices and experiences of children, young people, and adults from partner organisations; and**
- **Ensure these recommendations are shared more widely across the partnership and are used to develop learning and practice.**



Priority 3 – Working Together

Partnerships and Networks

We continue to strengthen links and joint partnership working with the North Yorkshire Safeguarding Children Partnership and Community Safety Partnership and the Officer for Police, Fire and Crime Commissioning with a renewed focus on modern slavery, suicide prevention and violence against women and girls' strategy (VAWG).

The Board and Partnership Managers have regular meetings to discuss work, priorities and areas for joint-working or projects, strategies and workstreams that the lead Board or Partnership requires support from.

The Board is linked into the strategic North Yorkshire Suicide Prevention Strategic Group via the Assurance and Safeguarding Development Officer and regular updates on suicide prevention are presented to the Board by the Public Health Manager who leads this work.

The joint delivery of communications and engagement continues and helps strengthen awareness raising, information, advice and guidance as well as helping to reach communities across the localities, particularly those who are seldom heard.



Multi-agency audits

During 2023-24 the existing audit tool has been reviewed to ensure its efficiency to identify any areas that require improvement to ensure it is effective and fit for purpose.

The review found that the audit tool was too wieldy for the purpose of auditing, it wasn't clear as to what was being audited and it was difficult to pick out good practice or learning opportunities easily. As such, the multi-agency group felt they were conducting "mini-SARs" discussing information that wasn't relevant in terms of an audit and despite having interesting discussions, the results were that of conjecture because the ask was broad.

With that said, members of the multi-agency group decided to explore a tool that was introduced during the establishment of the group and where we had discussed and done some work around it to ensure it fit with NYC practice. A meeting was also held with the Teeswide Multi-agency audit group to discuss the processes that happened in their area and explain the difficulties we were having; it was a reassuring meeting as they too had been where we are now.

- **Aim to audit three cases each quarter (i.e. 12 per year)**
- **Audit s42 enquiries only**
- **Identify the reasons for closure? (e.g. is there similarity on all?) In NYC we could look at district comparisons too.**
- **Discuss the approach at the Performance and Quality Improvement sub-group**
- **Monitoring themes / trends including looking at SAR recommendations (have they been acted upon etc.). Looking at learning and best practice.**
- **Cases will need to be identified for discussion – consideration as to if the Board wants to identify these cases or designate a theme.**

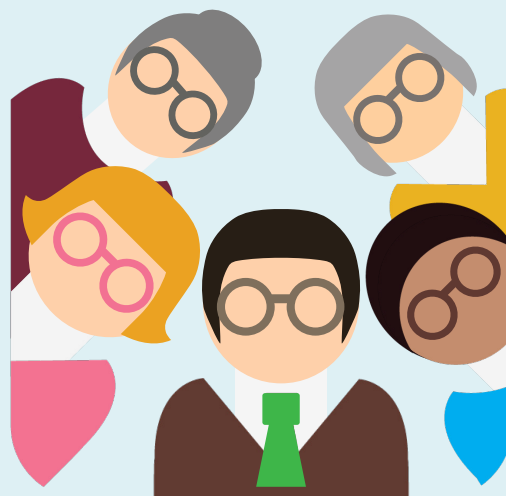
Domestic Abuse

Domestic abuse is both the statutory duty and priority for the North Yorkshire Community Safety Partnership; however, the North Yorkshire Safeguarding Adults Board works in partnership with NYCSP to support this work – particularly in relation to those adults with care and support needs.

Reports, recommendations, and findings are presented to the Executive and Board to discuss and identify areas for partnership working and to implement change and improved practice.

In August 2023 the Senior Development Officer and lead for Domestic Abuse presented the findings to the Executive from the **Domestic Abuse Commissioners National Mapping Report and North Yorkshire Domestic Abuse Services**.

The report includes an overview of the commissioned services in North Yorkshire, the services available from April 2024, the achievements and outcomes as well as an update on the North Yorkshire and York Multi-Agency Domestic Abuse Strategy 2024 – 28 all of which aims to create a more sustainable, multi-agency Whole System Approach' to domestic abuse.



Spotlight

As part of the 2023-24 annual report, the NYSAB is shining a spotlight on 3 areas of work that highlight the importance of multi-agency working and how working collaboratively can make a significant difference in safeguarding adults.

The three areas we are highlighting are:

- **REACH Housing Project**
- **Right Care, Right Person**
- **National Probation Service**

You can find information on our website on each of these services at:

<https://safeguardingadults.co.uk/annual-report-2024>



Priority 4 – Adapt and Respond

CQC Assurance Framework for Adult Social Care

The Health and Care Act 2022 puts the Care Quality Commission's (CQC) assurance of local authorities on a statutory footing. The new duty on the CQC to assess local authorities' delivery of their adult social care (ASC) duties under Part 1 of the Care Act 2014 came into effect on 1 April 2023.

CQC has developed an assurance framework through co-production with partners, agencies and people with direct experience of using care and support services.

There are four domains and nine quality statements which local authorities will be assessed on:

Working with People	Providing Support	Ensuring Safety	Leadership
Assessing needs (including unpaid carers)	Care provision, integrity and continuity	Safe systems, pathways and transitions	Governance, management and sustainability
Supporting people to lead healthier lives	Partnerships and community	Safeguarding	Learning, improvement and innovation
Equity in experiences and outcomes			

In North Yorkshire, preparation for inspection is underway as part of the adult social care improvement journey, with a governance structure in place to oversee arrangements. As part of the preparation, each local authority is asked to complete a self-assessment and consideration given to three questions linked to each of the domains and quality statements:

- **What is our ambition and how are we performing?**
- **How do we know? What makes us confident about understanding our performance?**
- **What are our plans to maintain or improve performance in this area?**

At the development day in November, the Board held a session on CQC Assurance to consider the Ensuring Safety domain of the draft self-assessment, with a particular focus on:

- **Implementation of Making Safeguarding Personal (MSP).**
- **Our approach to quality audits of MSP and safeguarding practice.**
- **Work with Community Safety Partnership and Children's Safeguarding Partnership; and**
- **How the Board receives and acts on feedback from people with lived experience and representative groups for people (e.g., advocacy and Healthwatch)**

A quarterly update is provided to the Board by the Corporate Director and Senior Responsible Officer (SRO) to appraise the Board of any areas it needs to be aware of or any action it needs to take to support the preparation for inspection, particularly in relation to ensuring safety.

Liberty Protection Safeguards (LPS) / Deprivation of Liberty Safeguards (DoLS)

Nationally, in 2022/23, the number of applications to deprive a person of their liberty increased to over 300,000, with only 19% of standard applications completed within the statutory 21-day timeframe. North Yorkshire Council has seen increases in line with the national trend over the past four years.

In August 2023 North Yorkshire Council had a backlog of 710 Deprivation of Liberty Safeguard (DoLS) referrals.,

This was putting people at high risk of being unlawfully deprived of their liberty and caused some people to be deprived of their liberty without a mechanism for appealing their current place of residency.

The following actions were taken to address the backlog, and reduce the time people were waiting for their assessment:

Additional funding secured to use agency Best Interest Assessors to clear the backlog.

Review completed and findings implemented to streamline processes – including for annual reviews.

New allocations process introduced so that non-urgent referrals are allocated alongside urgent.

Made use of the 7-day managing authority self-authorisation, plus the 7- day extension for referrals from hospitals.

Multi-agency meeting with hospital Mental Capacity Act leads to identify people remaining in hospital.

Implemented a proactive approach for hospital referrals with North Yorkshire Council and hospital MCA leads to establish status of the patient; ensuring that people who remain in hospital are assessed in a timely way.

The combined result of the actions taken has resulted in North Yorkshire Council maintaining the waiting list for the assessment to start at 12 weeks, whilst managing the continued increase in demand.

Safeguarding Adults Reviews and Non-mandatory Reviews

Section 44 of the Care Act 2014 states that we must carry out a Safeguarding Adults Review (SAR) if certain criteria are met. The purpose of a SAR is not to apportion blame to any individual or organisation but to learn lessons where an adult with care and support needs dies or has been seriously injured as a result of abuse or neglect and there is a concern about how one (or more) of the members of the safeguarding adults board acted.

Learning and review sub-group

A key role of the learning and review sub-group is to consider new SAR referrals, oversee ongoing SARs or other reviews, ensure any learning from reviews (locally, regionally, or nationally) is considered by NYSAB partners and taken forward in their own organisations, and to oversee the implementation of action plans arising from review activity across North Yorkshire.

Membership of the LAR comprises of senior officers from our key partner organisations.

Section 44 review panel

The s.44 panel was established in January 2023 as a 6-month pilot, and following review, it was agreed to become a permanent sub-group of the learning and review sub-group (LAR) in July 2023. The aim of the s.44 panel is to provide a forum for multi-agency discussion between statutory partners, of serious cases or scenarios that do not necessarily fit the criteria for a s.42 duty enquiry, or cases where there may be multi-agency learning. The panel meets monthly to discuss individual cases that might meet s.44 criteria under agreed terms of reference, which are reviewed annually.

Core members of the group are:

- **Humber and North Yorkshire Health and Care Partnership / Integrated Care Board (North Yorkshire Place) Designated Professional for Safeguarding Adults**
- **North Yorkshire Council: Safeguarding Adults Service Manager**
- **North Yorkshire Police: Safeguarding Adults Manager**
- **North Yorkshire SAB: Review and Improvement Officer**

Representatives of other agencies are invited to attend on a case-by-case basis.

At the panel, information is shared by partners to reach a consensus to either:
Close the case with no further action required; or
Escalate the case for consideration for a Safeguarding Adult Review.

The cases discussed and referred into the s.44 panel are NOT SAR referrals.

S44 review panel activity

32	4	1	15	12
No. of referrals to the s44 panel	No. of cases put forward for SAR referral	No. of cases put forward for other learning review	No. of cases with no further action.	No. of cases still open

SAR activity

4	1	2	1	2
No. of referrals	Referral met the criteria for a statutory SAR	Referrals met the criteria for a non-stat SAR	Referral did not meet criteria for a SAR	Published SARs

All of the NYSAB's completed reviews can be read in full on our website:

[https:// safeguardingadults.co.uk/nysab-learning](https://safeguardingadults.co.uk/nysab-learning)



James SAR

In March 2023 the North Yorkshire Safeguarding Adults Board accepted the safeguarding adult review in respect of James and the fifteen recommendations made by the independent author.

The executive summary of the SAR can be found at: <https://safeguardingadults.co.uk/sar-james>

As James tragically died at the age of 18, he was predominantly known to children and young people's services during his life. As such, this review was undertaken with the North Yorkshire Safeguarding Children Partnership (NYSCP) and their partners.

Key learning

Transitions: The SAR found that James was doing well with the support he had from Youth Justice Services when he turned 18 and may not have met the threshold for interventions to be considered by adult safeguarding. However, it was noted that on occasion he lived a chaotic lifestyle with potential need for support and guidance from professionals.

Information Sharing & Risk Management: James was well known to several agencies, all of which held information about the risk he posed to himself from self-harm and substance use. Despite this, there was a lack of multi-agency meetings to enable sharing of information or to jointly address issues of concern. It is considered that these meetings could have established strategies to manage cumulative risk and promote engagement. It was further identified that requests from emergency departments which require an urgent GP response need to be flagged to ensure urgent attention. A new frequent attender policy is in place for health colleagues, as well as a new requirement for all instances of 3 or more safeguarding referrals to trigger an MDT meeting.

Frequent Attenders" and Escalation of Harm: In the weeks leading up to James' death the review recognised the increasing severity of his self-harm and suicide attempts but had concerns that this was not reflected in practice and recommended that the THRIVE assessment- in the Self-Harm and Suicidal Ideation Pathway, should be used to support the risk. Reviews of James' attendance at A&E further to overdose episodes were viewed in isolation, and consideration of cumulative risk could have been better. Harrogate District Foundation Trust have reviewed their criteria for cases considered at Frequent Attender meetings and their subsequent risk planning.

Professional Curiosity: Assessment for James indicated highlighted opportunities to improve professional curiosity in relation to James' family relationships. The complexity of James' family situation was never fully explored by practitioners which resulted in the potential impact of adverse childhood experiences (ACEs) upon James' mental health not being considered. This may have informed how to respond accordingly and work more effectively with James.

Engagement: Agencies experienced difficulty in contacting James and maintaining effective and trust-based relationships with him. Opportunities were missed to build upon James' existing strong professional relationships, for example with youth justice, where joint working may have given new professionals an improved opportunities for engagement. A protocol is now in place for the TEWV crisis team to contact an individual and engage with close family members within 72 hours of an overdose event, giving those who did not wish to engage in the hospital setting an opportunity to engage after they have had time to reflect and process their situation.

Useful resources

A One Minute Guide to information sharing is available here:

<https://safeguardingadults.co.uk/working-with-adults/one-minute-guides-omg/information-sharing>

The CAMHS transitions pathway is available here:

<https://www.tewv.nhs.uk/about/publications/transitions-protocol-child-and-adolescent-to-adult-services-primary-care/>

The North Yorkshire Preparing for Adulthood:

<https://northyorksgovuk.sharepoint.com/sites/AdultSocialCarePracticeandPerformanceFramework/SitePages/Transitions.aspx?web=1>

Practice guidance on Professional Curiosity and “Think Family” approach is available here:

<https://www.safeguardingchildren.co.uk/professionals/procedures-practice-guidance-and-one-minute-guides/professional-curiosity-challenge-guidance-for-practitioners/>

Young person’s drug and alcohol service: <https://humankindcharity.org.uk/service/nyrise/>

Self-Harm and Suicidal Ideation Pathway:

<https://www.safeguardingchildren.co.uk/parents-and-carers-self-harm-and-suicide-ideation/>

The TEWV Crisis Resolution and Intensive Home Treatment Pathway can be found here:

<https://www.tewv.nhs.uk/services/crisis-resolution-intensive-home-treatment/>

Elaine SAR

Elaine was an 80-year-old woman who died in 2021. On 6th July 2021, neighbours became concerned about the lack of noise coming from Elaine’s flat over the previous week and called the Police. She was found dead in her home. Elaine had a background history of depression, emotionally unstable personality disorder, excessive alcohol use, self-neglect, and non-engagement with professionals.

The safeguarding adult review made recommendations on:

- ensuring that all front-line services are aware of and can use robust alcohol screening tools,
- reviewing specific needs and impacts of dependent drinkers ensuring these are identified in future commissioning plans & needs assessments.
- challenging the “non-engagement” and “lifestyle choice” culture,
- escalation of those with complex life circumstances to a local multi-agency forum for joint management,
- training and awareness raising in relation to reporting safeguarding concerns for those alcohol use and self-neglect concerns,
- consideration given to the Mental Capacity Act in the context of those whom agencies find difficult to engage with generally and people with alcohol use disorders specifically,
- awareness raising and continuous professional development (CPD) on self-neglect,
- reviewing self-neglect practice guidance and ensure practitioners understand the importance of completing a Care Act Assessment and
- working with the local Acute Trust to address the repeated pattern of hospital staff not completing safeguarding concerns.

Action planning to address the recommendations started following the publication of the SAR. The action planning group intends to present its conclusions and actions to the LAR in October 2024 ahead of presenting to the Board in December. The full report was published on the NYSAB website in May 2024 and can be found here:

<https://safeguardingadults.co.uk/sar-elaine>

Partner Contributions

North Yorkshire Council Adult Social Care



1. Reconnect with communities in North Yorkshire to raise awareness and develop strategies to address and reduce risk of abuse

During Occupational Therapy Week, two of the Safeguarding Team's Senior Practitioners supported an event for Adult Social Care Occupational Therapists providing information about safeguarding at one of the stalls and co-presented a webinar on the impact of Safeguarding on Occupation.

The objective of the webinar was to support Occupational Therapists to understand and recognise how stress and anxiety impact on occupation and how to support people at risk through safeguarding and covered the importance of Making Safeguarding Personal Practice.

This year along with other agencies the safeguarding team contributed to a Modern Slavery Podcast - Myth busting Modern Slavery for National Anti-slavery Day on the 18th of October. You can listen here: <https://youtu.be/W5u6vL-wx34>

During Hate Crime Awareness Week, the safeguarding team delivered a webinar for adult social Care colleagues. This webinar enabled colleagues to understand and recognise:

- o what hate crime is.
- o how to support victims; and
- o when to raise an adult safeguarding concern and when and how to refer to the police.



2. Ensure multi agency safeguarding policies and procedures are in line with best practice and meet the needs of older people and younger vulnerable people – now and in the future

The adult safeguarding team and wider adult social care have led the development and implementation of many safeguarding policies, procedures – as well as accompanying support tools and resources – to ensure they are in line with best practice. This work is captured within 'Priority 2 – Best Practice' of this report.

3. Ensure a stronger partnership approach and accountability for the prevention of abuse

Adult social care is represented at a wide range of multi-agency forums to support partnership approaches to safeguarding adults, young people, and children.

4. Ensure NYSAB is able to effectively adapt and respond to wider contextual changes affecting adult safeguarding

The safeguarding team have piloted the use of a safeguarding Performance Quality Assurance Tool (PQAT) and are hoping to improve and develop it, so it can be launched and implemented with adult social care practitioners in 2024-25.



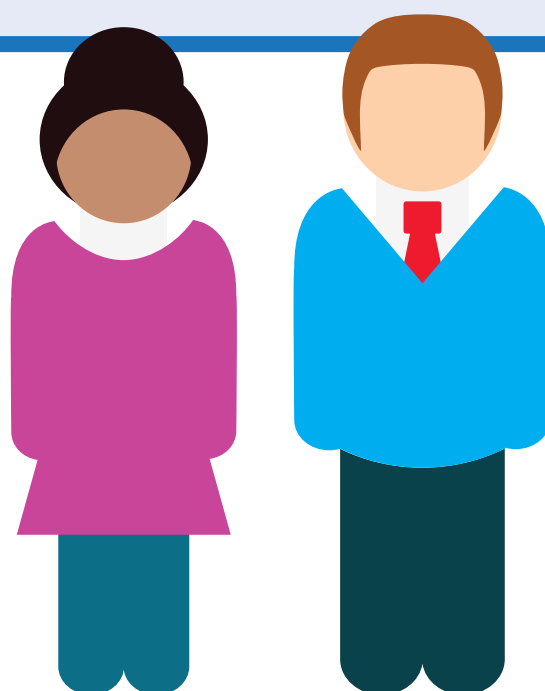
NHS Humber and North Yorkshire Integrated Care Board (ICB)



1. Reconnect with communities in North Yorkshire to raise awareness and develop strategies to address and reduce risk of abuse

Through delivery of healthcare to our population HNY ICB has identified key priorities for safeguarding in the Joint Forward Plan with a focus on addressing the needs of victims of abuse. These include Domestic Abuse, Serious Violence Duty, and the health offer to Care Leavers <https://humberandnorthyorkshire.icb.nhs.uk/wp-content/uploads/2023/07/Joint-Forward-Plan-How-we-will-deliver-our-strategy-from-2023-to-2028.pdf>

As part of an ongoing programme of work a HNY ICB wide Domestic Abuse and Sexual Violence forum has been established to bring together health providers, share good practice and provide peer support in these challenging areas of safeguarding. As part of the work the ICB has signed up to the NHS England Sexual Safety Charter launched in September 2023 <https://www.england.nhs.uk/long-read/sexual-safety-in-healthcare-organisational-charter/> and encouraged health providers to do the same.



2. Ensure multi agency safeguarding policies and procedures are in line with best practice and meet the needs of older people and younger vulnerable people – now and in the future

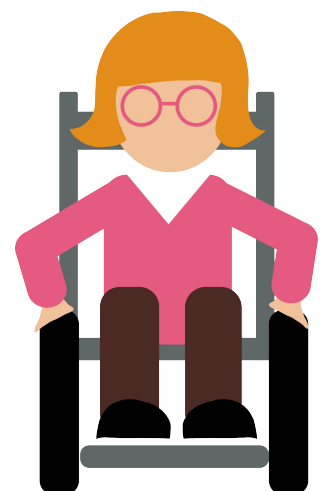
All ICB policies relating to safeguarding procedures and practice are in place and reflect the large-scale system change of HNY ICB.

The Serious Violence Duty commenced in January 2023 with a key role for the ICB as one of the specified authorities. The ICB Director of Nursing-Governance and Designated Professionals have worked with other key agencies to support the completion of the Serious Violence Strategic Needs Assessment and the Serious Violence Response Strategy. A programme of communicating the health responsibilities under the Duty will be ongoing during 2024/25, in addition to establishing a data dashboard around hospital admissions for knife crime injuries and alcohol / substance use.

3. Ensure a stronger partnership approach and accountability for the prevention of abuse

The Director of Nursing for the North Yorkshire area of the ICB continues to support the work of the NYSAB and attend strategic meetings. The ICB safeguarding team at place continue to represent the ICB and actively support the health contribution to safeguarding partnership meetings across North Yorkshire.

Following cases of suspected modern slavery across North Yorkshire, the ICB hosted 3 lunch and learn sessions to raise the awareness of labour exploitation in the care sector. Over 170 people attended the sessions from a range of organisations including health, local authorities, and the Fire Service.



4. Ensure NYSAB is able to effectively adapt and respond to wider contextual changes affecting adult safeguarding

The Learning from lives and deaths – 'people with a learning disability and autistic people' (LeDeR) programme delivered by the ICB has published its annual report.

<https://humberandnorthyorkshire.icb.nhs.uk/wp-content/uploads/2024/06/ICB-Annual-LeDeR-Report-2023-2024.pdf>

<https://humberandnorthyorkshire.icb.nhs.uk/wp-content/uploads/2024/06/Annual-LeDeR-Report-2023-2024-Easy-Read.pdf>

The report robustly evidences quality improvements for people with a learning disability living in North Yorkshire, a key outcome of focused work has been the increase in annual health checks completed in primary care, which exceeds the target set nationally by NHS England. The ICB safeguarding team advise on LeDeR reviews where safeguarding is a feature in order that lessons can be learnt across the multi-disciplinary partnership.

Over the last year the NHS has launched a new framework for investigating incidents related to patient safety. The Patient Safety Incident Response Framework (PSIRF) replaced the NHS Serious Incident Framework (2015). The PSIRF sets out the approach to developing and maintaining effective systems and processes for responding to patient safety incidents for the purpose of learning and improving patient safety within the NHS

<https://www.england.nhs.uk/patient-safety/incident-response-framework>. The Designated Professionals for Safeguarding have been involved in training and supporting the cross-over with statutory frameworks in safeguarding. As implementation progresses and where a concern is raised into both frameworks it is hoped that a joint approach taken by NYSAB and NHS providers working together may help avoid duplication and unnecessary distress to the individuals involved and/or their families.



NHS West Yorkshire Integrated Care Board (ICB)



1. Reconnect with communities in North Yorkshire to raise awareness and develop strategies to address and reduce risk of abuse

Training and development opportunities have continued to be offered to Primary Care practitioners in Bradford District and Craven to strengthen safeguarding adults practice, including bitesize sessions, newsletters and PREVENT updates.

Updated and launched GP template safeguarding policy.

We continue to offer a daily safeguarding support and advice to GPs and Advance Nurse Practitioners.

Collaborated with adult social care to review and improve the quality of concerns from Primary Care.

Completed scoping exercises, chronologies and IMR's for statutory reviews on behalf of Primary Care.

Attendance and contribution at the North Yorkshire Safeguarding Adult Board, Executive Group.

2. Ensure multi agency safeguarding policies and procedures are in line with best practice and meet the needs of older people and younger vulnerable people – now and in the future

The ICB Place based safeguarding policies, including PREVENT, have been consolidated and are informed by legislation and the Joint Multi-Agency Safeguarding Adult Policy and Procedures.

3. Ensure a stronger partnership approach and accountability for the prevention of abuse

Our Health Safeguarding Adult Group provides leadership across the health economy and the forum to disseminate learning from statutory reviews and the opportunity to work together as a system e.g. on audit, sharing training etc.

Learning from statutory reviews informs and influences the development of training packages delivered to Primary Care Practitioners by the ICB (Bradford District and Craven Place) Safeguarding Team.

The ICB Safeguarding Team actively work in collaboration with Designated colleagues across North Yorkshire.

We seek and receive assurance against safeguarding standards from a range of health providers.

We contribute to a large range of statutory reviews as required both on behalf of primary care and as a statutory partner.

4. Ensure NYSAB is able to effectively adapt and respond to wider contextual changes affecting adult safeguarding

Integrated care boards (ICBs) became statutory in July 2022. The implementation of the restructuring of the organisation, which had previously been 5 clinical commissioning groups (CCGs), has been developing over the reporting period.

To ensure quality, consistency and efficiency across West Yorkshire ICB functions, the safeguarding teams have been consolidated but retain place-based functions. This of course includes Bradford District and Craven safeguarding adults' team who serve NYSAB due to the geographical location of Craven. Despite the changes, the Bradford District and Craven Health WYICB safeguarding team have continued to meet their statutory functions.





1. Reconnect with communities in North Yorkshire to raise awareness and develop strategies to address and reduce risk of abuse

- Domestic Abuse Victims:** NYP’s Domestic Abuse (DA) team engage with vulnerable victims of DA. Domestic Abuse Officers assess every referral submitted by our front-line officers, engage directly with victims and signpost to specialist services such as IDAS. Victims of sexual offences are referred to ISVA. Whilst reports of domestic abuse incidents have reduced in recent years, those graded as high risk have increased.

	2021-2022	2022-2023	2023-2024
Incidents	11386	11756	11195
High risk grading	1994 (17.5%)	2136 (18%)	2337 (20.8%)

- Domestic Violence Disclosure Scheme (DVDS):** , is an excellent preventative tool with which victims under the Domestic Violence Disclosure Scheme (DVDS), under both Right to Know and to engage victims/potential victims of domestic abuse providing disclosures to assist them in making informed choices. There has been a rise in both Right to Know and Right to Ask applications in the past 12 months.
The multi-agency DVDS panel was successfully launched in 2024. The panel considers the most complex applications, maximising information sharing and increased scrutiny of police disclosure decisions.
Some of the individuals involved in these schemes and panels have care and support needs and are already open to adult services, and therefore, although the NYSAB is not the lead agency for domestic abuse and domestic violence, the Board and its partners have an important role in this work.
- Community Engagement:** The NYP DA team worked with partners to engage innovatively with our communities to raise awareness of abuse. We collaborated with IDAS to deliver a Christmas campaign this year, delivering a Christmas themed postcard to public spaces frequented by women, such as hair salons. The postcard identified behaviours that amount to domestic abuse, including controlling and coercive behaviour, and signposted the help available from IDAS. NYP attended community engagement sessions alongside the St Giles Trust Liberty Links Van, reaching out to our more rural communities.

2. Ensure multi agency safeguarding policies and procedures are in line with best practice and meet the needs of older people and younger vulnerable people – now and in the future

- **Policy & Procedure:** NYP support a wide range of safeguarding policies internally, as well as supporting multi-agency partnership service level agreements and policies such as the Safeguarding Adult Procedure.
- **Multi Agency Tasking and Coordination Procedure (MATAC):** the MATAC procedure works to identify serial perpetrators of domestic abuse, aiming to prevent and/or disrupt their offending behaviour to break the cycle of domestic abuse. A key focus this year has been to improve our internal processes, ensuring our front-line officers are aware of our highest harm perpetrators living in our communities. They are tasked to engage with perpetrators to encourage them to seek help for harmful behaviours, and where appropriate, disrupt their activity and thus safeguard their victims from further abuse. Since its introduction, MATAC has adopted over 350 perpetrators, with 82% showing a lower RFGV matrix (recency, frequency, gravity, victim) score 12 months after adoption. Since the introduction of the MATAC process, 47% of adopted perpetrators have been archived, indicating no new offences have come to light within 12 months of being archived.

MATAC reports into a joint MARAC/MATAC Steering Group, which is held quarterly and provides partnership scrutiny.

3. Ensure a stronger partnership approach and accountability for the prevention of abuse

- **Multi Agency Risk Assessment Conference (MARAC):** is our multi-agency process for keeping our high-risk domestic abuse victims within North Yorkshire safe. Information sharing is critically important, and it is crucial that relevant agencies attend those cases open to them. Equally, MARAC provides a valuable opportunity for agencies not directly involved to share their wider knowledge and experience, which can enhance the safety planning for victims and their families.

As can be seen from the below figures, MARAC cases have risen by over 50% in the last 5 years. The rise is attributed to the fact that awareness and understanding of domestic abuse has increased significantly, not just within policing but amongst some of our partners. IDAS are particularly proactive in referring cases to MARAC. MARAC is essential in ensuring that all agencies contribute to safeguarding victims that are not always known to the Police.

Year	2019	2020	2021	2022	2023
North Yorkshire	735	967	1230	1391	1524

3. Ensure a stronger partnership approach and accountability for the prevention of abuse (continued)

- **ADULT MASH:** In the past year, a dedicated Adult Safeguarding Hub has been developed within NYP who continue to jointly review adult safeguarding referrals with Health and Adult Services and Mental Health Services. The team deal with all adult safeguarding referrals, thus ensuring continuity and consistency. The aim is to work with partners to develop an Adult MASH and work is ongoing to see how this can be achieved.

4. Ensure NYSAB is able to effectively adapt and respond to wider contextual changes affecting adult safeguarding

Safeguarding Adult Reviews: During 23/24 the police made 24 referrals for review at the s44 screening panel meeting where agencies discuss and identify if any of the cases meet the threshold for a SAR or learning.

NYP have been actively involved in the development of a **multi-agency audit group** which has evolved following audits conducted last year. NYP Safeguarding Manager chairs this meeting. The group carries out deep dive and thematic audits on themes identified by SARs, data and practice to enable trend analysis, provide assurance to the Board that partners are working together as well as upholding principles of Making Safeguarding Person (MSP) during the safeguarding process, and supporting the person to realise their desired outcomes.

Domestic Homicide and Suicide Prevention: NYP share any incidents of domestic abuse related homicide and/or suicide victims with the national Domestic Homicide Project. The aim of the project is to identify emerging trends and share any key learning. Although domestic abuse is governed by the Community Safety Partnership and suicide prevention by Public Health, the Board works closely with both to identify cross cutting issues linked to individuals with care and support needs to ensure appropriate learning and linkage to SARs.

Find out more

Full partner contributions and additional partner statements can be found here: <https://safeguardingadults.co.uk/annual-report-2024/>



Development Day November 2023

On 17th November 2023, the Board gathered for an important Development Day, focused on reviewing our priorities against the key challenges and opportunities.

Members of the Board worked together to assess current risks and emerging issues, with the goal of identifying new areas of work for the year ahead which would subsequently inform the strategic priorities.

Key risks considered included:

- **quality workforce,**
- **system pressures and**
- **participation and engagement.**

The discussion also highlighted emerging themes including domestic abuse, self-neglect and hoarding, professional curiosity, substance use, discriminatory abuse, and homelessness.

In addition, groups addressed how the Board should respond to an increase in the numbers of safeguarding concerns and SARs, and how to better utilise opportunities for joint work.

The Board agreed that the overarching four strategic priorities were still valid and relevant, and therefore should remain the same for the following year.

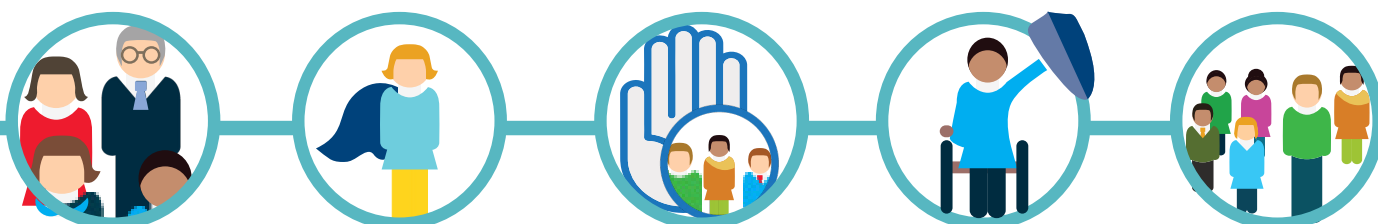
The NYSAB Delivery Plan was reviewed and updated in relation to the newly emerging themes highlighted. and as such, a number of items were removed as it was felt these are embedded into business-as-usual practice such as ongoing review and update of practice guidance/training, commissioning and sharing learning from SARs, and the production of quarterly data reports.

As a result, the board created a more streamlined plan picking up a number of new areas of work for the following year. This will be reviewed and refined further at the next planned Development Day in October 2024.



In addition to the review of the Board's priorities, preparation for CQC Assurance. Board members assisted the Local Authority with review of its CQC self-assessment document, commenting on identified strengths and areas for improvement, as well as giving suggestions as to what may be missing.

In summary the day was a valuable opportunity for the Board to take stock and reflect, consider how we begin to refine our strategic plan, and ensure we are well prepared for the year ahead.



Attendance Record

Organisation	Designation	June 2023	September 2023	December 2023	March 2024
	Independent Chair	Y	Y	Y	Y
North Yorkshire Council	Corporate Director of Health and Adult Services	Y	Y	Y	N*
	Assistant Director	Y	N*	N*	Y
	Director of Public Health	Y	Y	N*	Y
North Yorkshire Police	Assistant Chief Constable	N*	Y	N*	N*
	Detective Superintendent / Detective Chief Inspector	Y	N*	Y	Y
NHS Humber and North Yorkshire Integrated Care Board (ICB)	Chief Nurse	N*	N*	Y	N*
	Designated Professional for Safeguarding	N*	N*	N*	Y
NHS West Yorkshire Integrated Care Board (ICB)	Designated Professional for Safeguarding	Y	N*	N*	N*
North Yorkshire Safeguarding Children Partnership (NYSCP)	Partnership Manager	Y	Y	Y	Y
Harrogate District Foundation Trust (on behalf of Acute and Community Trusts)	Designated Professional for Safeguarding	Y	Y	Y	Y
Tees, Esk and Wear Valley NHS Foundation Trust		Y	N*	N*	Y
		N	Y	Y	Y
Community First Yorkshire		Y	N	Y	Y
Healthwatch		N	N	N	N
Independent Care Group		Y	N	N	N
Legal Advisor to the Board**		N	N	Y	N
Probation Service		Y	Y	N	N
Trading Standards		N	Y	Y	Y
North Yorkshire Fire and Rescue Service		N	Y	Y	Y

* deputy present

** Note that the legal advisor to the Board is only required to attend when legal input is required

Financial Record

The NYSAB budget is made up of contributions from the three statutory partners – the Council, North Yorkshire Police and NHS. As well as direct funding, the NYSAB is also provided with services 'in kind' by a number of agencies.

Income 2023 - 24	
North Yorkshire Council	£133,005
North Yorkshire Police	£30,000
North Yorkshire ICBs	£30,000
Total	£193,005

Expenditure 2023 - 24	
Independent Chair	£11,900
Staffing	£171,603
Supplies and Services	£2,902
Safeguarding Adults Review	£6,600
Total	£193,005

North Yorkshire Safeguarding Adults Board

Annual Report 2023-2024

*Making safeguarding everybody's business in
North Yorkshire*



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